

## City of Alhambra Enterprise System Catalog

Department	Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency	
						Collected	Updated
Management Services Department	Seamless Gov	Seamless Docs	Website redesign, and form/document conversion: workflow for staff: online access for the public	Name, Phone Number, Address, Location, Description, Photo Album	Management Analyst	Constantly	Constantly
	PublicStuff	Mobile App - Gateway Alhambra	Provide users with instant and direct access to appropriate City staff from any location about hazards they come in contact with. In-app widgets make information about events, public facilities, and trash pickup easy to find.	Name, Phone Number, Address, Location, Description, Photo Album	Management Analyst	Constantly	Constantly
Finance Department	Tyler/EDEN	EDEN	Financial System	Accounts Payable Accounts Receivable Fixed Assets General Ledger Inventory Purchasing Human Resources Payroll	Finance Finance Finance Finance Finance Finance Personnel Finance	Daily Daily Daily Daily Daily Daily Daily Daily	Daily Daily Daily Daily Daily Daily Daily Daily
	Progressive Solutions, Inc	PaymentCentral (a.k.a., Cashier Central)	Payment Collection & Cash Management	Cashiering Daily Cash	Finance                  Finance	Daily Daily	Daily Daily

Finance Department (Cont'd)	Progressive Solutions, Inc (Cont'd)	QuickServe	Licensing and Permits	LicenseTrack (Business Licenses) ParkingTrack (Overnight Parking Permits) MemberTrack (Paramedic Subscribers) AlarmTrack (False Alarm Permits/Incident Billing)	Finance Finance Personnel Finance	Daily Daily Daily Daily	Daily Daily Daily Daily
	Microsoft	Exchange	Email System	Electronic Mail for City Hall, Customer Service Center, and Parks (various locations)	Administrative Services	Daily	Daily
	HdL Coren & Cone	Property Tax (internet program)	Parcel, Ownership Data	Properties	HdL Coren & Cone	n/a	Monthly
		Sales Tax (internet program)	Sales Tax	Sales Tax	HdL Coren & Cone	n/a	Quarterly
	L.A. County Office of the Assessor	Parcel Viewer (internet)	Research Parcel Information	Search by Assessor ID Search by Address	L.A. Co Assessor L.A. Co Assessor	n/a n/a	n/a n/a
DA Web		Enter Direct Assessment Amounts	Submitting, Correcting Assessment information	L.A. Co Assessor	Annually	Annually	
Duncan	ICMS	Parking Tickets	Tickets Issued, Payment Status	Duncan, Police & Finance	Daily	Daily	
Community Services Department	Cirilian	Rec-1	On-line registration for City offered programs and activities	Registration, Point of Sale, Leagues and Teams and Facility Rental Modules	Cirilian / Community Services Dept.	As used by public	As software is updated
Public Works Department - Utilities Division	Accela	Springbrook	Utility Billing, Work Orders, and Inventory	Utility Billing Work Orders Inventory Control	Utility div.	Daily	Daily
	TAB	TAB Fusion	Document Imaging System	Document Management	Utility div.	Daily	Daily

Library	SirsiDynix	Horizon	Integrated Library System	Circulation Module Cataloging Module Acquisitions Module	Library Library Library	Daily Daily Daily	Daily Daily Daily
Police Department	Microsoft	Exchange/Outlook	Enterprise E-mail System	Department E-mail	Police Department	Daily	Daily
	Complete Paperless Solution	LaserFiche	Document Management	Document imaging/management	Police Department	Daily	Daily
	Crossroads	Traffic Collision Database	Track traffic collisions	Traffic collision reports	Police Department	Daily	Daily
	West Covina Service Group	Records Management System and Computer-Aided Dispatch System	Track police calls, manage police reports, and field reporting	Police reports, calls for service, and citations.	Police Department	Daily	Daily
	Duncan Solutions	Auto Process System	Manage parking citation information system	Parking Citations	Police Department	Daily	Daily
City Clerk	Wave Technologies	ApplicationXtender	Document Imaging and Indexing	City Council meeting minutes, contracts/agreements, resolutions, ordinances.	City Clerk	As Needed	As Needed
Development Services	Comcate	Code Enforcement Manager System	Track, Log, Report and Manager Code Enforcement Complaints and Cases	Collect names, addresses, phone numbers, emails, and parcel records from residents, via LA County Assessors's data. Fee tracking for Administrative Citations. GIS services, and API with Public Staff.	Code Enforcement Division and Administrative Services	Daily	Daily
Human Resources	CalOpps	Online Job Application System	Submission of online job applications, Managing Recruitments,	Collect names, addresses, phone numbers, emails, and employment history from interested job candidates.	Human Resources	As Needed	As Needed