FOR IMMEDIATE RELEASE
March 19, 2020

Alhambra Closes City Facilities as Part of Coronavirus “Safer at Home” Emergency Response

Alhambra, CA — Effective immediately, the City of Alhambra is closing City Hall, the Utilities Customer Service Center and parks playgrounds to the public until April 19th or further notice, to slow the spread of coronavirus (COVID-19).

This precautionary measure is in effect following state and county guidelines requesting “Safer at Home” practices.

The City of Alhambra continues to closely monitor the impact of COVID-19 developments. Earlier this week, the City Council proclaimed the Existence of A Local Emergency and the City announced the cancellation of nonessential meetings (including board and commission meetings) and events until further notice. In addition, the Alhambra Civic Library, the Joslyn Center, and Recreation programs were declared closed. At this time, the closure of city facilities is also immediately extended to City Hall, the Utilities Customer Service Center and parks playgrounds.

City Hall Closure: All City Hall services requiring in-person visits, our public counter assistance, including the Utilities Customer Service Center, are suspended. Individuals needing assistance can email or leave messages with departments. Some services are available online at cityofalhambra.org. Please see contact information below.

City Clerk’s Office

- (626) 570-5090
- Public Records Requests should be submitted to lmyles@cityofalhambra.org

City Manager’s Office

- Email: communications@cityofalhambra.org

Community Development Department

- (626) 570-5034
For plan check information and submittals, visit this online portal: [https://gopost-transtechno.eplansoftreview.com/#/login?portal=alhambra](https://gopost-transtechno.eplansoftreview.com/#/login?portal=alhambra) or check the City’s website: [https://www.cityofalhambra.org/resources/building-services-division](https://www.cityofalhambra.org/resources/building-services-division)

Finance Department

- (626) 570-5020 or (626) 570-5021
- (626) 308-4868 fax
- Online Services:
  - Business License Renewals Payment: [https://secure.cityofalhambra.org/webrenewals/](https://secure.cityofalhambra.org/webrenewals/)
  - Annual Overnight Parking Renewals: [https://secure.cityofalhambra.org/ParkingTrack/Online.app/login](https://secure.cityofalhambra.org/ParkingTrack/Online.app/login)
  - Parking Citation Payment: [https://www.cityofalhambra.org/resources/pay-a-parking-ticket](https://www.cityofalhambra.org/resources/pay-a-parking-ticket)
  - Alarm Permits & False Alarm Payments: [https://secure.cityofalhambra.org/AlarmTrack/Online.app/en-us/login](https://secure.cityofalhambra.org/AlarmTrack/Online.app/en-us/login)
  - Paramedic Subscription Renewals: [https://secure.cityofalhambra.org/ParamedicSubscribers/Online.app/en-us/login](https://secure.cityofalhambra.org/ParamedicSubscribers/Online.app/en-us/login)

Fire Department

- (626) 570-5190

Human Resources Department

- (626) 570-5095
- Email: Alh-HR@cityofalhambra.org

Library

- Electronic library services are available online including e-books, audiobooks, magazines, newspapers, streaming, movies, and TV 24/7 via: [https://alhambralibrary.org/all-databases](https://alhambralibrary.org/all-databases). A telephone Reference Librarian is no longer available.

Parks and Recreation Department

- (626) 570-5044
- Email: coa.parksandrec@gmail.com

Police Department
Public Works Department/ Utilities Department

Utilities Customer Service Center

- (626) 570-5061
- Customers are encouraged to utilize the online payment system at https://www.onlinebiller.com/alhambra/.
- Customers can use the Drop Box located on the North wall of the Customer Service Center (68 South First Street) or the Drop Box located on the First Street side of City Hall (111 South First Street) for payment. (see photos attached)

City Hall’s closure does NOT impact the following essential services:

- Emergency Police and Fire services
- ACT Bus and Senior Ride
- Trash Service (Provided by Republic Services, 1-800-299-4898)
- Water Service
- Public Works
- Parks (open areas and restrooms)
- Farmers Market


The City will continue to assess the situation and may make additional changes as needed.

For updates on City developments related to the coronavirus, visit: https://www.cityofalhambra.org/resources/coronavirus.

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City Hall Drop Box  
111 South First Street

Utilities Customer Service Center Drop Box  
68 South First Street